

BASANTI DEVI COLLEGE

08.05.2024

Opening in GENPACT for PROCESS ASSOCIATE - Content Moderation

Exciting career opportunities available for Naandi Foundations Mahindra Pride Classroom.

Openings for positions that are well-suited for candidates who have undergone training through the Mahindra Pride Classroom program. Our organization highly values the skills and competencies instilled by this esteemed program, and we are eager to engage with talented individuals who have completed this training.

Company Name: **GENPACT**

Job Location: **Hyderabad**

Salary: **2,40,000 CTC**

Interview Mode: **ONLINE MODE**

| ROLE | JOB TYPE | CTC | WORK LOCATION | WORK SHIFT | MODE OF WORKING | SELECTION PROCESS | QUALIFICATION |
|---|-------------------------------|--------------|---------------|------------------|------------------------|-------------------|-----------------------------|
| Process Associate, Content Moderation-English/Hindi/Bengali | Apprentice-UG | CTC 2.4 LPA | Hyderabad | Rotational Shift | Work From Office (WFO) | 1. Assesment Test | Any Graduate / Postgraduate |
| | Regular-PG | + | | | | 2. HR round | (No Pending Backlogs) |
| | Incentive/Allowance - (0-50k) | 3. OPs round | | | | | |

Responsibilities

- Provide resolution to maintain standards of quality
- Review content and provide resolution based on prescribed guidelines
- Recognize trends and patterns and raise issues timely
- Provide insights to help improve the support to the users
- Maintain a thorough understanding of process and policies
- Provide excellent customer service to our customers

Qualifications we seek in you

Minimum qualifications

- Any Graduate (PG an added advantage)
- Freshers are eligible
- Fluent in Hindi predominantly and English.

Preferred qualifications

- Effective probing skills and analysing / understanding skills
- Problem-solving skills with customer-centric approach
- Must be able to work on a flexible schedule (including weekend shift work)

Fill The Form To APPLY. Only Pass Out Students.

https://docs.google.com/forms/d/e/1FAIpQLSd5SsKiHbrBuEKSyCqcfjLPV1P-rGTdl_pk0-73X6jaGdBOTg/viewform

Please contact **Prof. Ankhi Sen Sanyal (+91 98301 12110)** for further enquiry.